Genesis Solutions

Highlights & Features

Cloud & Hosted
Cloud / Hosted Services & Solutions

You've likely already considered or are using hosted solutions elsewhere within your business for a variety of reasons...

Dynamic Reporting
Dynamic Graphing & Reporting

Genesis features state of the art reporting in all our products. Our reporting system has been refined over many years...

Exception Alerting
COPS Exception Alerting & Detection

Forget about missing those suspect calls when you are busy or away. Genesis COPS delivers the information to you, wherever you are...

Generate Revenue
Generate Revenue & Reduce Costs

Depending on your business model and your mix of Genesis Solutions, you can Generate Revenue & Reduce Costs in many different ways...

Mobile Friendly
Mobile Friendly Solutions

The new generation of Genesis web based and cloud/hosted solutions allow you to access your entire system, not just a screen or two, from anywhere...

Premise-Based Solutions
Total Control of Your System

You choose everything, including the location of your Genesis installation, the frequency to apply updates and the method of access...

Unmatched Compatibility
Support for Virtually Any PBX

Genesis Systems works with many different phone systems from legacy to IP, even cloud systems. See a list of the PBXs we work with...

Virtualization Supported
Integration in Your Existing Virtual Environment

All the benefits of on-premise installed software without the main drawback: maintaining stand-alone physical hardware...

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us

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