Call Accounting

Call Tracking, Telecom Analytics, Cradle to Grave Reporting, Traffic Trends & more…

Call Accounting has been one of our top selling solutions over the last 30 years. With the cost of long distance falling and the introduction of VoIP telephony, Cloud, Virtual and Hosted environments, Web and Client based versions, our customers are rapidly changing the way they use it. In today's world the uses of Call Accounting can be virtually unlimited.

Genesis has the right Call Accounting solution for every size, industry and application. Regardless if you run a small motel or administer a large organization with thousands of phones across numerous branch offices and whether you are allocating telephone charges, billing guests, clients or projects, monitoring telephone traffic, or tracing abuse and fraud, tracking sales and advertising activity, or being alerted to 911 calls, Genesis has just the right solution for you. Genesis ensures you get maximum performance for your telecom investment.

Genesis Call Accounting is completely web based and available in Premise, Cloud, Hosted and Virtual environments. Genesis Call Accounting fully integrates with other Genesis Solutions providing you with a complete, unified solution.

Business Versions:

Genesis Express Series Call Accounting is the most economical solution for your small to medium-sized business for tracking and billing calls, without the additional features our professional version offers.

Genesis Professional Series Call Accounting is a web & client-based, fully featured version for businesses requiring Call Accounting & Tracking, Cradle to Grave reporting, Call Traffic reporting, Inventory management, Telecom Analytics, Company Directory, Fraud Detection and more.

Enterprise Versions:

Genesis Enterprise Multi-Site Call Accounting is for businesses and organizations with multiple locations and phone systems that want to consolidate call data capture and reporting in one location.

Hospitality Versions:

Genesis Express Series Call Accounting is simply the most economical option for your small to medium-sized Hotel, Motel, Resort or Retirement Facility for tracking and billing calls, without the additional features our professional version offers.

Genesis Professional Series Call Accounting is a fully featured solution for Hotels, Motels, Resorts or Retirement Facilities requiring more comprehensive features and functionality from their system.

Home Office Version:

Genesis Home Office Call Accounting is for very small businesses, including home-based businesses that require just basic Call Tracking and Reporting, without the additional complexities and features our Express and Professional Series offer.

Genesis
TELEMANAGEMENT EXPERTS

Specializing in Telemanagement Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us

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