Real-Time Analytics Dash

Real Time Phone Monitoring, Trend Analysis, Exception Alerting, Analytics & more…

In today's economy competition is stiff and knowing the dynamics & needs of your customers or guests is critical. Offering the right mix of products and services in a timely, efficient manner is no longer optional. But you don't have time to wade through stacks of reports and data to get the answers you need. You need easy access to concise accurate performance information so you make those critical decisions with ease and confidence.

Introducing Genesis Dash, your "Expert Assistant" who will get you that important information!

Genesis Dash analyzes mountains of data and encapsulates all that decision making information into a sleek, concise, easy to use tool you can access from your phone, tablet or PC. Call data is captured, patterns analyzed and presented to you saving you or your staff hours of analytical time. Genesis Dash keeps you closely connected to your business even though you may be worlds away. Plus, Dash can send important Alerts directly to your devices so you can take immediate action.

Genesis Dash is completely web based and available in Premise, Cloud, Hosted and Virtual environments. Genesis Dash fully integrates with other Genesis Solutions providing you with a complete, unified solution.

Business Version:

Genesis Dash is your business' web-based analytical monitoring tool that gives you immediate, easy access to that critical information using data from your phone system.

Hospitality Version:

Genesis Dash is your hotel, motel or resort's web-based monitoring aid that gives you easy access to that critical information using data from your hotel phones.

Genesis
TELEMANAGEMENT EXPERTS

Specializing in Telemanagement Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us

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